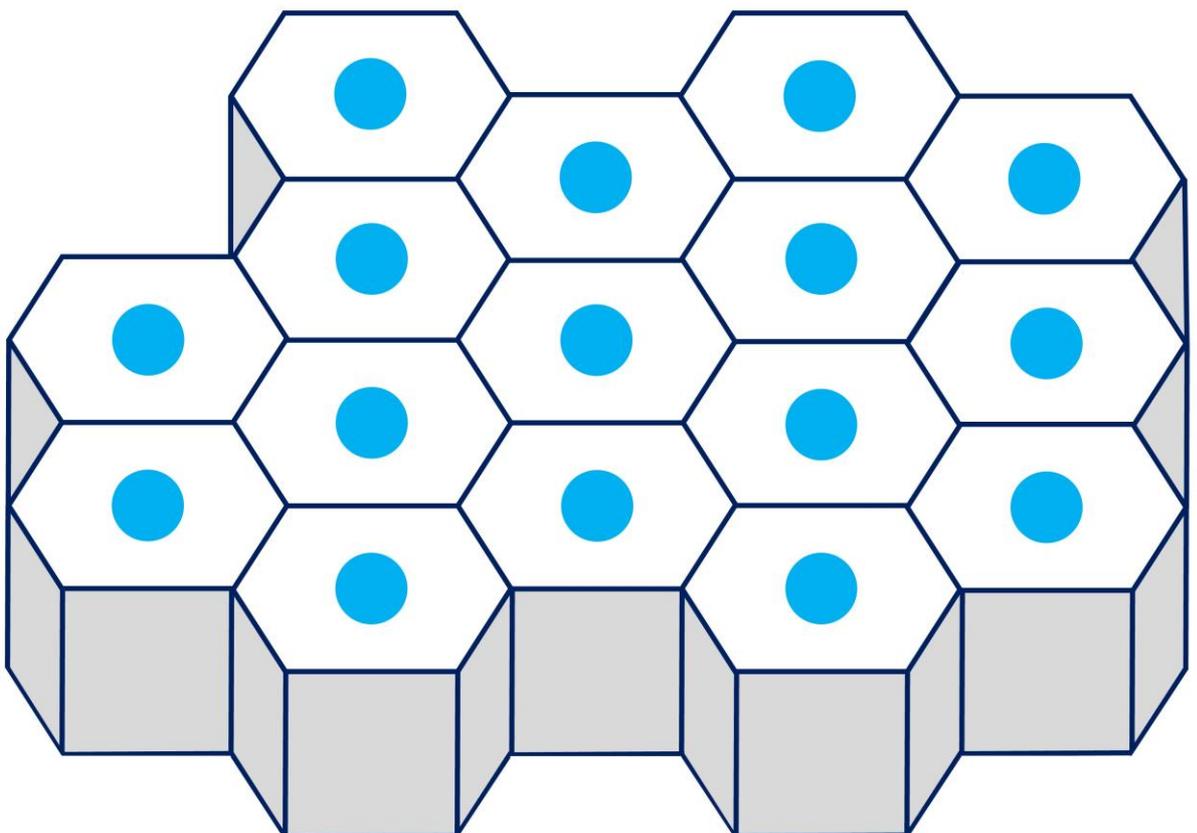


Frequently Asked Questions (FAQs)

Primary Human Hepatocytes



Primary Human Hepatocytes

FAQs

- **Who can I contact if I have technical questions?**

You can write to tech@cellgs.com

- **Where do you get biospecimens for hepatocytes production?**

We procure biospecimens from a network of authorized clinical sites working with compliance on the collection of biospecimens under Helsinki committee ICH GCP and local Ministry of Health regulations. Biospecimens procurement is compliant with the Human Tissue Act UK. We use post-surgical or rejected transplant residual liver specimens. Prior to the specimen collection consent was obtained from the donor or from the next-in-kin.

- **What is the lead time for the delivery of hepatocytes in different parts of the world?**

Europe: 48 hours

North America: up to 2 weeks

Asia: up to 2 weeks

- **What is the minimal order to buy human hepatocytes from us?**

Minimal order is 10 vials. However, a significant discount may be obtained from procurement of more than 100 vials. 2 vials of free test samples are available for testing prior to delivery of a customer's first order.

- **Can the fresh hepatocytes be delivered to customers?**

Yes, in continental Europe and the UK.

- **Can hepatocytes be delivered on dry ice?**

No, human hepatocytes viability deteriorates in dry ice packages. Our products can only be delivered in vapor-phased liquid nitrogen.

- **What should I use for the counting of cells ?**

You can use commercially available cassettes. However, we do strongly recommend to use provided counting chambers within the package.

- **What medium should be used for formation hepatocytes spheroids?**

We will supply the spheroid media and well-plates upon procurement of 10 or more vials.

- **How long are human hepatocytes viable in liquid nitrogen?**

The shelf-life of Human Hepatocytes in the liquid nitrogen is 5 years.

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Cell Guidance Systems' reagents and services enable control, manipulation and monitoring of the cell, both *in vitro* and *in vivo*

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- Lipid Quantification Assay



General info@cellgs.com
Technical Enquiries tech@cellgs.com
Orders order@cellgs.com

www.cellgs.com

EUROPE

Cell Guidance Systems Ltd
Maia Building
Babraham Bioscience Campus
Cambridge
CB22 3AT
United Kingdom
T +44 (0) 1223 967316
F +44 (0) 1223 750186

USA

Cell Guidance Systems LLC
Helix Center
1100 Corporate Square Drive
St. Louis
MO 63132
USA
T 760 450 4304
F 314 485 5424